Investor Complaints Report
Redressal of Complaints received against Mutual Funds (MFs) during 2013-2014
Name of Mutual Fund : Deutsche Mutual Fund
Total No. of folios - 67048

			Action on (a) and (b)									
				Resolved					Pending			
Complaint code	Type of Compliant #	(a) No. of complaints pending at the beginning of the year	(b) No. of Complaints received	Within 30 days	30-60 days	60 - 180 days	Beyond 180 days	Non Actionable *	0-3 months	3-6 months	6-9 months	9 - 12 months
IA	Non receipt of Dividend on Units	0	0	0	0	0	0	0	0	0	0	0
IB	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0
IC	Non receipt of Redemption Proceeds	0	1	1	0	0	0	0	0	0	0	0
ID	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0
IIA	Non receipt of Statement of Account/Unit Certificate	0	1	1	0	0	0	0	0	0	0	0
IIB	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0
IIC	Data corrections in Investor details	0	0	0	0	0	0	0	0	0	0	0
IID	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
IIIA	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
IIIB	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
IIIC	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
IIID	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0
IIIE	Non updation of changes viz. address, PAN, bank details, nomination, etc	2	1	3	0	0	0	0	0	0	0	0
IV	Others	0	3	3	0	0	0	0	0	0	0	0
	TOTAL	**2**	**6**	**8**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**