Investor Complaints Report Redressal of Complaints received against Mutual Funds (MFs) during 2011-2012

Name of Mutual Fund : Deutsche Asset Management (I) Pvt Ltd.

Total Number of Folios: 82990

Complaint	Type of Complaint#	(a) No. of complaints	mplaints Action on (a) and (b)										
Code		pending at the	(b) No. of Resolved					Non Actionable *	Pending				
		beginning of the year	Complaints	Within 30	30-60	60-180	Beyond		0-3	3-6	6-9	9-12	
			received	days	days	days	180 days		months	months	months	months	
ΙA	Non receipt of Dividend on Units	1	5	6									
ΙΒ	Interest on delayed payment of Dividend	0	0	0									
I C	Non receipt of Redemption Proceeds	0	29	29									
	Interest on delayed payment of Redemption	0	0	0									
	Non receipt of Statement of Account/Unit Certificate	0	2	2									
II B	Discrepancy in Statement of Account	0	0	0									
II C	Data corrections in Investor details	0	10	10									
	Non receipt of Annual Report/Abridged Summary	0	0	0									
III A	Wrong switch between Schemes	0	6	6									
III B	Unauthorized switch between Schemes	0	0	0									
III C	Deviation from Scheme attributes	0	2	2									
III D	Wrong or excess charges/load	0	1	1									
	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	2	2									
IV	Others	0	19	19									
	TOTAL	1	76	77									