

Investor Complaints Report

Redressal of Complaints received against Mutual Funds (MFs) during 2012-2013

Name of Mutual Fund : **Deutsche Asset Management (I) Pvt Ltd.**

Total No. of folios-71678

Complaint code	Type of Compliant #	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)									
			(b) No. of Complaints received	Resolved				Non Actionable *	Pending			
				Within 30 days	30-60 days	60 -180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
IA	Non receipt of Dividend on Units	0	3	3	-	-	-	-	-	-	-	-
IB	Interest on delayed payment of Dividend	0	0	0	-	-	-	-	-	-	-	-
IC	Non receipt of Redemption Proceeds	0	10	10	-	-	-	-	-	-	-	-
ID	Interest on delayed payment of Redemption	0	0	0	-	-	-	-	-	-	-	-
IIA	Non receipt of Statement of Account/Unit Certificate	0	0	0	-	-	-	-	-	-	-	-
IIB	Discrepancy in Statement of Account	0	0	0	-	-	-	-	-	-	-	-
IIC	Data corrections in Investor details	0	0	0	-	-	-	-	-	-	-	-
IID	Non receipt of Annual Report/Abridged Summary	0	0	0	-	-	-	-	-	-	-	-
IIIA	Wrong switch between Schemes	0	0	0	-	-	-	-	-	-	-	-
IIIB	Unauthorized switch between Schemes	0	0	0	-	-	-	-	-	-	-	-
IIIC	Deviation from Scheme attributes	0	0	0	-	-	-	-	-	-	-	-
IIID	Wrong or excess charges/load	0	0	0	-	-	-	-	-	-	-	-
IIIE	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	0	0	-	-	-	-	-	-	-	-
IV	Others	0	9	7	-	-	-	-	2	-	-	-
	TOTAL	0	22	20	-	-	-	-	2	-	-	-